

Using your Chromebook



HelixTM

Charter High School

Accessing Wireless on Campus

Your WiFi Network while on campus

Helix-StudentCBWireless

The 3 important setting to remember!

EAP method: **PEAP**

Phase 2 authentication: **MSCHAPv2**

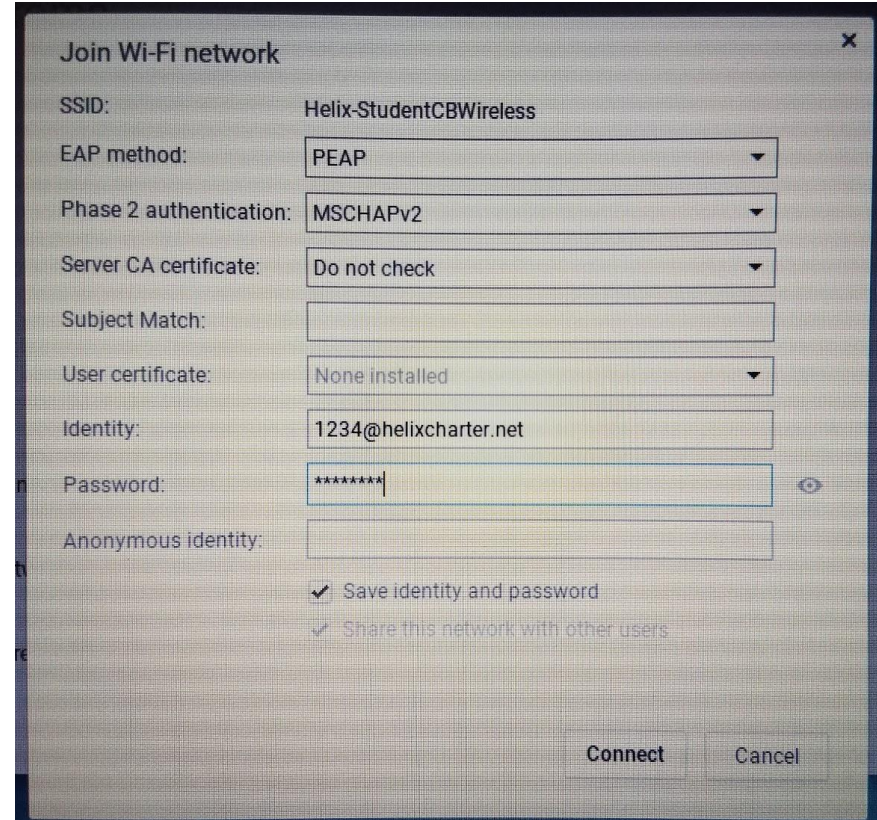
Server CA certificate: **Do not check**

Identity: **studentID@helixcharter.net**

Password: **student password**

Anonymous Identity: **(leave blank)**

Check! Save identity and password



The screenshot shows a 'Join Wi-Fi network' dialog box with the following fields and values:

- SSID: Helix-StudentCBWireless
- EAP method: PEAP
- Phase 2 authentication: MSCHAPv2
- Server CA certificate: Do not check
- Subject Match: (empty)
- User certificate: None installed
- Identity: 1234@helixcharter.net
- Password: (masked with asterisks)
- Anonymous identity: (empty)

At the bottom, there are two checked options: 'Save identity and password' and 'Share this network with other users'. The 'Connect' and 'Cancel' buttons are at the bottom right.

Chromebook Care



- This is the Chromebook you will use for all four years
- Always keep the Chromebook in its provided case.
- Do not store other items in the Chromebook case.
- Charge it at home every night. (**Keep your charger at home.**)
- Keep it clean...do not decorate the Chromebook with stickers, etc.
- Be careful about how you put it in your backpack.

Turning in assignments

Most assignments will be turned in digitally, so you will not print from your Chromebook.

If you do need to print, the Library has desktops you can login to and print from.



Basic Troubleshooting



Chromebook will not turn on?

Can't connect to the WiFi?

Web page will not open properly?

POP UPS.....Malware?

Can't login my Canvas?

Chromebook Warranty



If you participate then it covers accidental breakage.

(Does not cover power cord and brick)

If you don't participate you are responsible to pay for breakage.

Your parent can go to the Helix homepage

(www.helixcharter.net) and click on the first banner with

Trinity3.

Chromebook Warranty



Helix Charter High School

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Staff Extension List

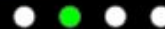
Weekly Bulletin



CHROMEBOOK WARRANTIES ARE NOW AVAILABLE!

Helix has partnered with Trinity3 Technology to provide **optional** warranty coverage for Chromebooks. Purchase window is from 7/9/18 - 9/30/18.

Go to the [Trinity3 Portal](#) and **enter the code "hchs"** to purchase.



Need help?



Visit the Tech Team Office located in
Building 2100
(back of the campus near staff parking lot).

You can also email
itstaff@helixcharter.net

Helix™



Once a Scottie, always a Scottie